

CCS Climate Contingency Services



0800 5872 999

PART OF THE ANDREWS SYKES GROUP





WHO ARE WE?

WE ARE CLIMATE CONTINGENCY SERVICES

Climate Contingency Services is a unique emergency service providing a guaranteed response for temporary cooling and heating solutions in the event of temperature control equipment failures. With a CCS contingency plan in place you have total peace of mind knowing that we guarantee bespoke solutions by supplying a wide range of equipment and services supported by our fully qualified and trained technicians, which ensures that your contingency plan is delivered and installed quickly and efficiently.

WHAT DO WE DO?

CCS PROVIDES YOU WITH:

- Peace of mind - with 3 levels of contingency solutions
- Preferred status giving you reserved equipment
- Total logistics planning
- Disaster recovery / business continuity planning
- Guaranteed delivery times
- Emergency response 24/7 365 days a year
- Dedicated manned hotline

OUR CUSTOMER CHARTER

PRACTICAL SOLUTIONS AND DEDICATED SUPPORT



Our mission is to be a first-class provider of climate contingency plans. We aim to help our customers address their individual requirements, supply emergency equipment and services within agreed timescales and provide support throughout the whole process.

IT AND TELECOMS

PROTECT AGAINST DISRUPTION OR FAILURE

With a climate contingency plan in place, we will deal with all temperature related disasters that threaten costly disruption to your business. We will visit your location, assess your critical cooling requirements and agree a bespoke solution in the event of disaster or sudden unexpected change in temperature.



CCS IN ACTION

When a major cable TV and communications company suffered a chiller breakdown in a business-critical IT and communications room, temperatures soared. Fortunately a climate contingency plan was in place and a CCS business continuity team was deployed. Five portable air conditioning units with remote condensers were delivered and installed within two hours, averting costly downtime and ensuring customer satisfaction was maintained.

FACILITIES MANAGEMENT

UNDERSTANDING YOUR NEEDS

We understand the needs of Facilities Managers to have disaster recovery plans in place for the emergency supply of temporary cooling equipment to suit the ever increasing demand in building maintenance.



CCS IN ACTION

When a data centre's cooling system failed, the facilities manager activated the climate contingency plan. CCS delivered, installed and commissioned two 550kW fluid chiller units connected into the existing system to provide cooling for the entire location. The units were up and running within 6 hours of the initial call to the complete satisfaction of the customer. The units continued to operate faultlessly while the existing system was repaired.

HOSPITALS

LIFE SAVING COVER

In hospitals and healthcare, effective temperature control can be a matter of life and death. Contingency plans are a necessity in ensuring the care and well being of patients pre, during and post-op. Failure of critical equipment can lead to delays in the treatment of patients and an increase in waiting times.



CCS IN ACTION

When the cooling system at a local Primary Care Trust failed, all scheduled minor operations were postponed. After successfully installing temporary cooling equipment on a hire contract, Climate Contingency Services was asked to provide a comprehensive contingency plan to prevent future disruptions to patient services.

MANUFACTURING

MAINTAINING PRODUCTION

Cooling equipment for manufacturing, production and processing is vital in ensuring the continuation of supply to the end user. Production line stoppages due to cooling equipment failures have serious financial implications as penalties are imposed for not meeting strict delivery deadlines.



CCS IN ACTION

Climate Contingency Services was contacted by a prestigious car manufacturer to provide a total cooling and heating contingency package for their manufacturing plant. A CCS consultant surveyed the site and highlighted critical equipment that, in the event of a failure, would cause a loss of production. A detailed contingency plan including method statements, risk assessments, schematic drawings, equipment lists, access requirements and contact details was supplied to the client, ensuring their peace of mind in the event of a failure.

FOOD AND BEVERAGES

AVOID MISSING IMPORTANT DELIVERY DEADLINES

Delivering high quality fresh food and beverages relies on the critical temperature management of your facility. Avoiding wastage, delays in production and managing customer supply chain problems are critical to business survival and brand reputation.



CCS IN ACTION

When a luxury chocolate manufacturer encountered the failure of a critical cooling system, which resulted in a downturn in production, they commissioned Climate Contingency Services to provide them with a contingency plan for emergency cooling equipment. CCS carried out a complete site survey and agreed a bespoke solution that guaranteed peace of mind for the client in the event that they encountered future failures with their temperature controlled process equipment.

LEISURE AND CONFERENCING

AVOID BUSINESS LOSS

Hotels, events, conference venues and accommodation facilities are focused on maintaining an excellent customer experience at all times. When your hotel boiler fails you only have a limited time to avoid your customers being without hot water and/or heating in their rooms.



CCS IN ACTION

When a five-star hotel found itself without hot water due to a boiler breakdown, the client activated their CCS contingency plan simply by calling 0800 5872 999. With their solution and installation details on screen, CCS deployed a contingency team to site. Within hours, a 500kW mobile boiler was installed and working to ensure guests could continue to wash, bathe and shower in comfort. The temporary boiler remained on site while repairs to the existing hotel system were completed.



1. We've surveyed your site and given you a unique CCS plan reference. That's it, you're on our system and covered!



2. Don't panic ! To activate your CCS plan call our 24/7/365 team on 0800 5872 999.



3. Quote your CCS plan reference and a Climate Contingency Services team will be mobilised.



4. A CCS team will install your contingency plan equipment.



5. You're up and running within your agreed timescale... panic over !

COVER PLAN COMPARISON CHART

	LEVEL 1	LEVEL 2	LEVEL 3	COMMENTS
SITE VISIT	●	●	●	
SURVEY/PLAN	£	●	●	
CONTINGENCY PLAN PREMIUM		●	●	
RESERVED EQUIPMENT		●	●	
AVAILABLE 24/7/365	●	●	●	
6 HOUR RESPONSE		●	●	Attend site and install units normally within 6 hours
DEL/INS/COLL	£	£	●	Charges agreed at survey
INCLUSIVE HIRE PERIOD		● (14/2)	● (21/3)	14/2 - 14 days 2 claims per annum 21/3 - 21 days 3 claims per annum
DISCOUNTED RATES	●	●	●	Up to 40% depending on hire period

● = Inclusive

£ = Chargeable

Customer responsible for all system modifications and all building works